SAB

1st DRAFT

BUSINESS PLAN 2016/17

SAB Priority 1   Owner: TBC

To build community safeguarding resilience and be assured that people living in the community who may be experiencing harm or abuse are aware and know how to seek help

PRIORITY	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
To build community safeguarding resilience, awareness of risk and how to report it.	Identify strategies and approaches that have been successful in building resilience and raising safeguarding awareness – including the 'community agent' approach in Rutland.	SEG to receive data and analysis and identify examples of success in other parts of the country	Safeguarding Effectiveness Group	April 2016	Evidence of community resilience	
	Analyse existing referral information and data to understand what works and where the gaps appear.	Survey public understanding of safeguarding adults (abuse and harm)	Communications and Engagement Subgroup	April – May 2016	An increase in community based referrals/ proportion of community based referrals compared to those from residential settings	
	Audit current community and service user awareness of abuse/harm.	Executive and Board to consider and agree Leicestershire and Rutland approach	Executive/ Board	July 2016	(Detail of the QAPM to be developed by the Safeguarding Effectiveness Group prior to April 2016)	
	Initiate campaigns and strategies to build resilience both	Initiate campaigns including	Communications	September –		

	individually and collectively.	awareness raising process. Agree and implement quality assurance and performance framework to test impact	and Engagement Group Safeguarding Effectiveness Group	December 2016 March 2017		

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<tr><td colspan="7" style="background-color:orange">SAB   Priority 2   Owner – Jon Wilson

To be assured that thresholds for Safeguarding Adult Alerts are appropriate, understood and consistently applied across the partnership</td></tr>
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PRIORITY	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
Secure consistent multi-agency understanding and application of safeguarding thresholds	Test out, through case audits, how thresholds are currently applied. Identify gaps in knowledge about and application of thresholds	Thresholds Framework to be placed on MAPP Webpage. Audit to establish current understanding.	Safeguarding Effectiveness Group	April 2016 April – June 2016	Improvement in the consistency of threshold application (Detail of the QAPM to be developed by the	

| | Thresholds document updated and agreed.

Relevant workforce development undertaken in areas of service where consistency is not recorded.

Carry out subsequent audits to test improvement in levels of consistency. | Review and updating of thresholds document.

Secure assurance that relevant workforce development is undertaken.

Further auditing to test impact. | Procedures and Development Subgroup

Training and Development Subgroup

Safeguarding Effectiveness Group | July 2016

March 2017

March 2017 | Safeguarding Effectiveness Group prior to April 2016) | |

SAB Priority 3 Owner: TBC

To champion and support the extension of Making Safeguarding Personal (MSP) across the Partnership and secure assurance of the effectiveness of multi-agency processes/working and evidence of positive impact for service users.

PRIORITY	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
Embed MSP across the SAB partnership and be assured of its positive impact on service quality and outcomes for service users.	Develop and agree Implementation plan for MSP across the partnership.

Increase understanding and competence in the use | Board to carry out a 'deliberative enquiry' session to agree partnership approach to MSP.

Create a multi-agency task and | LRSAB

LRSAB | April 2016

May 2016 | Embedding of MSP across partnership safeguarding services and evidence of impact on service quality and | |

	of Making Safeguarding Personal through workforce development programme.	finish group to lead on this priority.			outcomes for service users	
	Agree quality assurance and performance management framework to test impact.	Develop and implement a multi-agency programme to embed MSP across the SAB partnership.	MSP Task and Finish Group	September 2016	(Detail of the QAPM to be developed by the Safeguarding Effectiveness Group prior to April 2016)	
	Monitor and evaluate implementation and its impact on service quality and performance.	Quantitative and qualitative audit process.	Safeguarding Effectiveness Group	March 2017		

SAB Priority 4: Owner: TBC
Assure robust safeguarding in care settings – including health and social care at home, residential and nursing care settings

PRIORITY	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
To be assured of continuous improvement in safeguarding effectiveness within care settings with a	Clarify safeguarding frameworks in home care settings and secure assurance that there is appropriate practice guidance in	Analyse current safeguarding performance in home care settings and identify any areas requiring	Safeguarding Effectiveness Group	July 2016	Evidence of consistent reporting from all settings.

Increase in | |

particular focus on home care provision.	place. Review quality assurance and performance management framework to test effectiveness of safeguarding in care settings to include home care settings. Identify any workforce development requirements to support improved quality and performance and be assured that this is delivered.	improvement/devel opment. Review frameworks for securing effective safeguarding in home care settings in light of the above. Revise current QAPM framework to create comprehensive framework. Identify workforce development needs and secure implementation.	Procedures and Development Subgroup Safeguarding Effectiveness Group Training and Development Group	October 2016 July 2016 March 2017	reporting (in the short term)from those settings where there has been low incidence of reporting. Evidence of safeguarding quality and performance improvements in those settings identified as needing improvement. Evidence of positive impact from workforce initiatives. (Detail of the QAPM to be developed by the Safeguarding Effectiveness Group prior to April 2016)	

SAB Priority 5 Owner: TBC

Develop a preventive framework to reduce incidence of neglect and omission

Strengthen frameworks for the identification, assessment and service response (both individual agency and collective) to acts of neglect and omission.

PRIORITY	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
Develop a preventive framework to reduce incidence of neglect and omission	Consider means of early identifying risk and models of practice with evidence of risk mitigation	Research best practice that has evidence of risk reduction. Develop preventive framework for Leicestershire and Rutland	Procedures and Development Subgroup	March 2017	Reduction in prevalence of safeguarding referrals in this area of risk.	
Raise levels of awareness and recognition of neglect and omission and secure improvement in cross-agency responses to identified need.	Ensure that there is robust practice advice and guidance supported by staff awareness of neglect and omission. Identify workforce development needs in supporting the implementation of the above.	Review multi-agency practice advice and guidance on neglect and omission. Audit staff workforce requirements and ensure these are addressed.	Procedures and Development Subgroup Training and Development Subgroup	July 2016 September 2016	Evidence of improvement in identification, assessment and response to cases of neglect and omission. (Detail of the QAPM to be developed by the Safeguarding Effectiveness	

	Be assured that there is an appropriate and understood multi-agency service pathway related to neglect and omission.	Trigger the development of the pathway.		September 2016	Group prior to April 2016)	
	Agree a quality assurance and performance framework to test levels of improvement.	Negotiate the relevant QAPM framework	Safeguarding Effectiveness Group	March 2017		